FLYWIRE BENEFITS FOR INDIAN PAYERS:

- **Secure**: Flywire employs sophisticated anti-fraud technology to minimize risk. And, Flywire is fully trusted by Stanford!
- **Flexibility & Options**: Payment methods include local bank transfers in INR, and you have the option to pay through National Electronic Fund transfer (NEFT) or Real Time Gross Settlement (RTGS).
- **Real-time Notifications**: Track the progress of your payment anytime online. Receive email and text alerts each step of the way, including when your payment reaches Stanford.
- **Affordable**: You can pay in INR with competitive exchange rates you can see in real time, up front. Flywire aims to provide the best price for international payments, if you find a better rate with your bank Flywire will match it with their Best Price Guarantee available here: flywire.com/legal/best-price-guarantee
- **Live Support**: Flywire offers 24/7, multilingual customer support. Contact Flywire for help via email, phone, or live chat while making your payment. Support methods are available at flywire.com/help

HOW-TO MAKE A PAYMENT

1. **Initiate Payment**: Login to Stanford ePay to access your bill. At checkout, choose “International Payments – Flywire.” Select India to view your payment options.
2. **Complete Booking**: Choose your payment method and provide required information for easy posting to your student account.
3. **Send Payment**: Follow the instructions provided to send your payment to Flywire and submit your LRS Declaration (also known as A2). Flywire will process and send your payment to Stanford with your information.
4. **Track Payment**: You’ll be notified by email/text when Stanford receives your payment, and you can track your payment online anytime by creating a login on flywire.com

INDIA SPECIFICS & FAQ:

- **I have a loan from a bank or financial institution in India. Can I use Flywire?** – YES! After booking your payment, you’ll be provided with an authorization letter detailing that the end recipient of your payment is Stanford, and that Flywire is the official authorized international payment processor. If your bank has further questions, Flywire’s support can help: flywire.com/help
- **My bank says I cannot pay through Flywire** – FALSE! Banks encourage students to pay directly through them in order to add higher international exchange fees. Provide your bank with the authorization letter and bank instructions from Flywire as proof of the partnership between Flywire and Stanford. If your bank has further questions, Flywire’s support can help: flywire.com/help
- **LRS Declaration (A2 Form)**: Under the Liberalised Remittance Scheme (LRS) the Reserve Bank of India (RBI) requires a Declaration Form (A2 Form) to every time money is sent abroad. Flywire assists you by pre-populating your LRS Declaration (also known as A2) and providing you with instructions for submitting. For more about LRS, see Flywire’s Paying from India FAQ.
- **Tax Collection at Source**: Flywire’s India banking partners (as authorized dealers) are required to collect Tax Collection at Source (TCS). TCS is a tax regulation (amendment under section 206C of the Finance act 2020) per the Government of India for remittances under the Liberalized Remittance Scheme (LRS). The regulation stipulates a 5.0% tax must be charged, on a Permanent Account Number (PAN) basis, on payments exceeding ₹7 lakh (700,000 INR; approximately 10,000 USD) within India’s financial year from April to March. Flywire assists by informing you of the TCS amount, if applicable, with a pop-up notification (if not applicable, you will not receive this notification). For more on TCS, see Flywire’s Paying from India FAQ.

FLYWIRE CUSTOMER SUPPORT INFORMATION

ONLINE (LIVE CHAT): help.flywire.com
EMAIL: support@flywire.com
PHONE: + 1 800 346 9252 or flywire.com/company/call-us